



QUALITY POLICY

Rev.01
Preparazione RAQ
Approvazione DS
Data 11/02/2019

It is a primary commitment of IP Clearing S.r.l. - Soteco division the complete satisfaction of the requests and expectations of its Customers and of the interested parties in compliance with the mandatory requirements, those contractually established and in compliance with the following objectives of the quality policy established by the Management:

- productivity and efficiency in company performance
- safety for all the personnel working in the company
- prevention of defects and refusal of non-compliance
 - quality of the products offered
 - customer satisfaction
 - continuous improvement

To this purpose, the Management has the authority and responsibility to make available the means, the technologies and the systems to work in quality and safety; workers must commit themselves to act in a spirit of collaboration with their colleagues and constantly improve the results of their work to meet the needs and expectations of all interested parties and the interests of the Company.

The Management believes that all company personnel at all levels of the Organization must commit to spreading and applying the "culture" of quality, creating the conditions to present new ideas and proposals to lead general improvement and to express the potential of intelligence, knowledge and experience of all workers.

Working for quality means:

- work well, work better, work professionally
- save time, energy and everyone's money
- improve the corporate image on the market
 - create wealth and new jobs

In order to apply the above policies, a Quality Management System has been developed; the documented information and the related documents are an integral part. This system is based and constantly updated with deep analysis of the company context on which the organization operates and on the basis, a careful analysis of the risks of the opportunities associated with each business process, the business context and the needs of the Group and the Property.

To assess the level of achievement of the objectives and guarantee the continuous improvement of the company's performance, the Management uses numerical indicators periodically checked and updated. The evaluation of the improvement opportunities, as well as the quantification, even temporal, of the quality objectives is defined periodically inside of Management review meeting.

The General Management